

IDoc-Alerting-Monitor

Are you familiar with these problems?

Do you have SAP IDocs with EDI and/or ALE scenarios in use?

You may even have several clients that you need to monitor?

You would like to be informed by the system when there are incorrect IDocs, and not have to manually log on to the clients many times a day?

Do delays often occur in your business processes because incorrect IDocs cannot be posted immediately and manual correction rarely takes place?

Do you want to receive timely notifications if there are errors?

The manual control of IDoc postings is time-consuming and therefore costly?



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Why is it not only cheaper and easier to be automatically informed about faulty IDocs in your system, but also good for your business processes?

Almost all SAP customers use IDocs for electronic communication internally or externally. Even SAP solutions often speak "IDoc" among themselves!

IDoc's are the central format for data exchange with internal and external systems in the SAP system (EDI/ALE). On the one hand, they collect data from the application documents and master data in IDoc's during outbound processing. Subsequently, the dispatch to the target system/client takes place. On the other hand, they are transferred from a source system to the IDoc inbound interface during inbound processing. Then they are stored in the system. In a further step, the document data is generated and posted in the corresponding application. However, errors occur in the processing of EDI/ALE transactions in an SAP ERP system. In practice, this causes many companies to lose valuable time in identifying and correcting these errors. As a result, business processes are delayed and interrupted. And this is unnecessary.

Based on easily configurable rules, these situations are detected immediately. In case of occurrence of a previously defined rule, the responsible employees are automatically informed via email, message in Microsoft Teams Channel or via Atlassian Jira Task. You define the set of rules for monitors to detect certain situations and the distribution of messages according to your requirements. In addition, you can determine how the notifications should look.

Our solutions offer

IDoc Alerting Monitor helps you to detect and correct errors in the IDoc posting (EDI/ALE) immediately. You no longer have to log on to the SAP client manually to check, but are automatically sent a notification. From this message, thanks to useful links to SAP GUI and SAP WebGUI, you can jump directly to the relevant clients and transactions and make the necessary corrections. As a result, you no longer lose time in your business processes.

IDoc Alerting Monitor has a seamless integration into the SAP standard and creates real added value for your ERP system. You define yourself who should be notified about which IDocs in the customizing options delivered with the system. This allows you to define complex responsibility scenarios. In addition, the notifications are generated via templates. In this way, the message can also be visually adapted to your CI/CD requirements.

We are happy to offer you a demo on our SAP system if you like. Call or write us - because we like to hear and read from you! We are here for you.

Our offer IDoc-Alerting-Monitor

One-time license
CHF 1'490
Optional Jira- or Teams-Integration
each CHF 490

Annual maintenance (21% of the one-time license) + access to updates and guaranteed release capability
CHF 312.90
Optional Jira- or Teams-Integration
each CHF 102.90

Rental price incl. maintenance
CHF 908.90 / year
Optional Jira- or Teams-Integration
each CHF 298.90

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